

**From:** James Heitefuss  
**To:** Microsoft ATR  
**Date:** 1/24/02 10:18am  
**Subject:** Microsoft Settlement

I'm a Software Systems Analyst at San Diego Unified School District. Our business dealings with Microsoft along with my professional knowledge and experience in the business and consumer markets have shown that all the court cases against Microsoft are without merit.

Thank you,  
James Heitefuss